



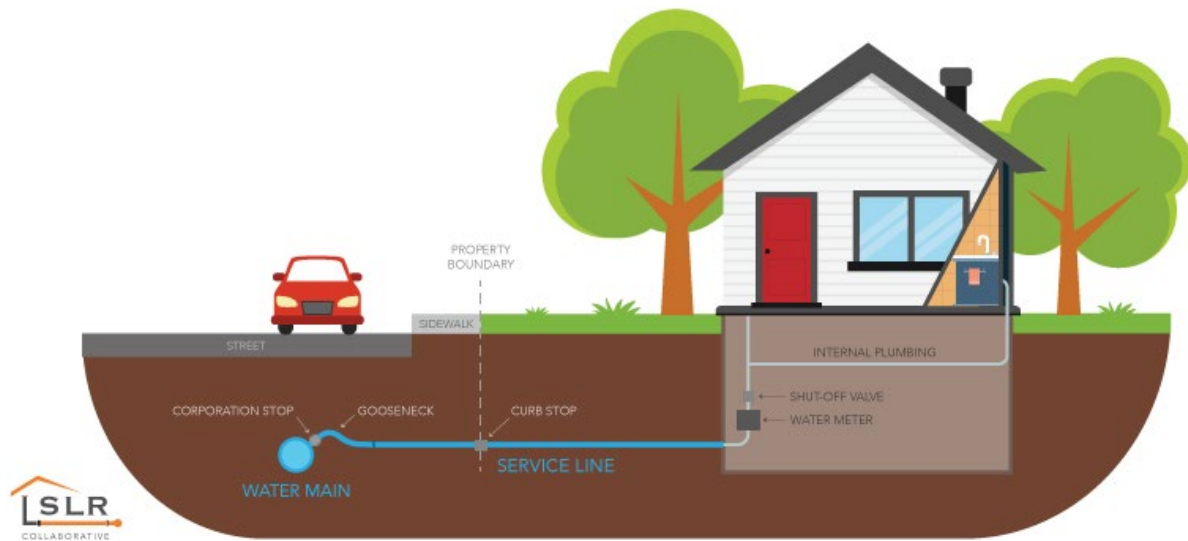
Lead Water Service Line Replacement FAQs

Why is the Village doing this project?

The goal of this project is to remove all lead service lines in the Village and replace them with copper service lines. This project will only replace lead or galvanized steel service lines. Copper, steel or plastic service lines will not be affected/replaced.

What is a “Water Service Line”?

A water service line is the $\frac{3}{4}$ ” to 1- $\frac{1}{2}$ ” diameter pipe that brings water into your house from the larger water main pipe under your street. The Village currently maintains the water service line from the main to the B-box within the right of way. However, the homeowner is responsible for and owns the service line from the B-box to the indoor plumbing.



How will this project be funded?

The Village of Midlothian applied for a combination of state and federal funding to remove the lead service lines in the Village and replace them with copper service lines. This is the first time, to our knowledge, that the federal government has allowed public funds to be spent on the private side of water service lines. The Village has been approved funding for the first year and is currently applying for funding for the second and future years, but there is no guarantee that it will receive funding for the future years.

Will this cost me anything?

For the first-year program that is funded, there will be no cost to the homeowner. The homeowner will receive an improvement valued at approximately \$11,000. A new service line will increase the property value and will also reduce the risk of lead contamination. This is truly a “win/win” for all the parties involved.

Will I be mandated to agree to this?

No, this is **COMPLETELY VOLUNTARY**, but **PARTICIPATION IS STRONGLY ENCOURAGED**. Please keep in mind that the State of Illinois recently mandated that all lead service lines be removed. Should the Village not be able to secure funding in the future for private property work, the homeowner may have financial



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consequences for leaving a lead service line in place. This is a great opportunity to get your lead service line replaced at no cost to you.

How do I sign up for this improvement at my home?

Information on how to sign up for a service line replacement is available at <https://www.gettheleadoutil.com/Midlothian>

We will contact you if we think your service line needs to be replaced. Because a portion of the service line is privately owned by the homeowner, we don't know for sure where all the lead service lines are in the Village.

What should I expect before the replacement of my service line?

You will need to sign an access agreement available online at <https://www.gettheleadoutil.com/Midlothian> or return a hardcopy to the Village Hall before replacement begins. Once the Agreement is signed, the licensed, insured and bonded Contractor—**Calumet City Plumbing Co. Inc**, who has been awarded the contract through a formal bidding process to do the work—will schedule a site visit at your home. This visit will take approximately 15 to 30 minutes. Prior to this meeting, we ask that you remove any movable objects and clutter near where your water service pipe enters your home (usually close to your water meter). The date of your service line replacement will be scheduled at or soon after this initial meeting.

When will the work take place?

At this time, we anticipate the Year 1 area work to take place starting in August 2024 with a contract duration of one year, depending on the contractor's progress, and availability of Year 1 lead service line replacement funding.

How long is it going to take to change my service line?

Contractors should be in your house for approximately 3 to 6 hours. Your water service will be shut off while part of the work is being done. We ask that someone 18 years or older is home during this time to allow the Contractor into the house and to answer any questions during construction.

Who will be present?

During initial inspection and consultation, one employee from the Contractor, **Calumet City Plumbing Co. Inc**, **Public Works** or a Village Engineer representative from **Robinson Engineering, Ltd** will be present to inspect the lead service line where it comes into the house.

Employees from the Contractor, **Calumet City Plumbing Co. Inc**, (2 to 3 employees, including a licensed plumber) and a construction inspector, hired by the Village, and/or a Village representative may be present during construction. During restoration, no more than 1 to 2 employees from the Contractor and a Village representative will be present.

What will be done?

The water main near the street and the valve in your yard will be dug up. The excavation at your valve will be approximately 6'x6' wide and 6' deep. The excavation at the water main will be approximately 6'x6' wide and



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7' deep. Any outdoor disturbance of sod, landscaping, pavement, etc. will be restored as nearly as practicable to original conditions. Indoor structural restoration will be covered as part of the project. Indoor decorative restoration will be the responsibility of the property owner. The contractor will work with each individual resident to provide a satisfactory restoration.

Depending on the house layout, one of two methods will be used to install the new water pipe:

- 1) Cut the old pipe inside the house, attach the new pipe to the cut end, and pull the existing service line out from the street, while pulling the new service in behind the existing service in the existing cavity.
- 2) Use a machine outside the house to drill the service into your house and abandon the existing service in place.

Once the service line is installed under the ground, a plumber will connect the new copper service to the water meter inside your home and new shut-off valves will be installed.

All visible lead pipes within the home will be removed regardless of the method used.

What happens after the work is performed?

You will receive instructions as to how to flush the water pipes in your home to remove any residual lead particles. You will be provided with a water filter pitcher to use for drinking water for six months after the work is completed. Samples will be taken at your home 3-6 months after the work is complete.

How will I know that the contractor is the Village's contractor?

The Village has contracted with **Calumet City Plumbing Co. Inc** to complete the lead service line replacements for the Year 1 Project. **Calumet City Plumbing Co. Inc** will provide marked vehicles so that you know they are the authorized contractors to complete lead service replacement as part of this year's program. The Village has also contracted with **Robinson Engineering, Ltd** to oversee the construction phase of this project. Please only allow Village Staff or these two contractors into your home to inspect and replace your service line. If you have any questions or concerns, please reach out to Public Works to schedule the preconstruction meeting and the construction.



Who do I call if I have questions or concerns?

You can contact Robinson Engineering at 708-505-5287 or at lsr@reltd.com with any questions regarding the construction plan or process. Questions on scheduling appointments or replacement should be directed to the Contractor, Calumet City Plumbers, at 708-868-0074 Ext. 618.



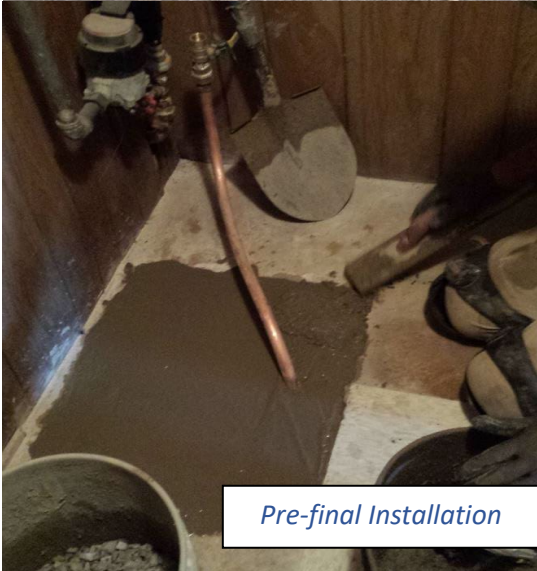


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What will this project look like?



Drilling of Water Service



Pre-final Installation



Final Installation



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How can I find out if I have a lead service line?

A map of our project area, including known service line materials (copper, lead, galvanized, unknown) can be found at gettheleadoutIL.com/Midlothian. The contractor, Calumet City Plumbing, will also identify the private-side of the water service line material during the first appointment and before beginning construction.

Why are galvanized steel water lines also being replaced?

Galvanized steel service lines have been made with an alloy of lead. Also, small sections of lead pipes were often used to connect galvanized pipes to a water main. Lead would then dissolve and settle in inside of the downstream galvanized pipe.

What if only the public property side of my water service is made of lead?

In some cases, the public side of a water service line may contain lead even if the private side is identified as lead free. In these cases, only the public side of the service line will be replaced.

For public-side-only replacement, you will not need to sign an Access Agreement for a replacement to happen. Instead, you will be given a notice at least two days prior to construction. Your water will be shut off for up to four hours the day of construction, and you will be given a water filter and water flushing instructions after the work is completed.